



ARCH SPECIALTY INSURANCE COMPANY
(A Missouri Corporation)

**ARCH EXPRESS MISCELLANEOUS PRO
ERRORS AND OMISSIONS LIABILITY POLICY SUPPLEMENTAL APPLICATION**

TELEMARKETING / ANSWERING / CALL CENTER / PAGING SERVICES

Instructions for Completing This Supplemental Application

This Supplemental Application is in addition to the Policy Application. Please read this Supplemental Application carefully, fully answer all questions, and submit all requested information. Attach additional pages if more space is required to answer a question or respond to any information request. As used herein, "Applicant" means the Organization specified in item 1 below.

1. Name of Applicant (Named Organization):

2. What types of products / services does the Applicant handle? _____

3. Does the Applicant perform out bound (telemarketing) or inbound call center operations? _____

4. Does the Applicant provide any of the following services? Yes No

Alarm monitoring

911 Center Services

Crisis Center or Hotline

Emergency Medical Answering Services

Give advice regarding areas under construction and proximity to utility lines

5. Please explain how compliance with Do Not Call Legislation is Verified: _____

6. Please explain the backup procedures for technological failure or other services interruption:

7. Is the Applicant in compliance with state / federal regulatory statutes? Yes No

8. Does the Applicant utilize a standard script? Yes No
 If Yes, has it been reviewed and approved by legal counsel? Yes No

9. Does the Applicant provide medical or legal advice? Yes No

Date: _____

Signature: _____

Title: _____
(CEO, President or Principal)